WCSI
Westmoreland Casemanagement and Supports, Inc.

2024-2025 Annual Report

"If you could only sense how important you are to the lives of those you meet; how important you can be to the people you may never even dream of. There is something of yourself that you leave at every meeting with another person."

-Fred Rogers

Pennsylvania Association of Nonprofit Organizations (PANO)

Standards for Excellence · ACCREDITED ·

We are dedicated to working in partnership with all individuals impacted by Intellectual and Developmental Disabilities and Behavioral Health Challenges through their connection to essential services, personal empowerment, and promotion of wellness.

WCSI will be the leader in integrating people into the community through Recovery, Wellness, and Positive Approaches to live a full and renewed life.

COMMITMENT
We have passion for our work. We encourage creativity and innovation that will benefit the organization and our clients/consumers.

QUALITY
We are committed to greatness and desire to be the best. We recognize that change is constant, as we embrace continuous improvement.

INTEGRITY
We uphold the ethical principles of WCSI in every action and decision.

ACCOUNTABILITY
We accept individual responsibility to meet our job duties and strive for personal development, which results in continued positive outcomes to our consumers/clients, our employees and the organization.

RESPECT
We help each other grow. We strive to make a positive contribution to a vibrant and diverse internal and external community. We recognize dignity to be a biproduct of mutual respect.

BEHAVIORAL HEALTH PROGRAMS

- **Targeted Case Management (TCM):** TCMs assist individuals and families with a serious behavioral health disorder to identify and access community resources, build, and strengthen relationships, and problem solve barriers to recovery. TCM serves approximately 1,400 individuals per year.

- **Certified Peer Services (CPS):** A person-centered, recovery-oriented service for individuals provided by trained peer specialists sharing their own lived experience of recovery, serving approximately 60 individuals per year.

- ***Criminal Justice Liaisons (CJL):** Services that intercept indiviudals from entering or further moving into the criminal justice system, as appropriate. CJLs served 830 individuals in FY 24/25.

STUDENT ASSISTANCE PROGRAM

- ***Student Assistance Program (SAP):** Assists school staff in identifying issues including Behavioral Health needs and/or drug and alcohol issues which pose barriers to a student's success and assist students in meeting their goals, conducting 1,065 assessments for the 2024/2025 school year.

*Funded by Westmoreland County Department of Human Services, Behavioral Health and Developmental Services (BH/DS) Program.

BEHAVIORAL HEALTH PROGRAM

A YEAR OF RECOVERY FOCUSED ENGAGEMENT: STRENGTHENING WELLNESS AND CONNECTION

The past year has been filled with meaningful opportunities to celebrate recovery, foster connection, and empower our clients on their healing journeys. Through a variety of thoughtfully planned events, we've created spaces where individuals could share their stories, build community, and experience the joy of progress. From wellness workshops and peer-led discussions to creative expression, each event reflected our commitment to recovery as a lifelong process and honored the strength and resilience of those we serve.

Throughout the year, our team hosted a series of engaging recovery-focused events tailored to both children and adults across our service areas. We began with Don't Ghost Your Feelings (October 14, 2024), a child-focused event in New Kensington that encouraged emotional awareness through seasonal activities. Later that month, adults in Greensburg enjoyed No Tricks, Just Treats (October 30, 2024), blending Halloween fun with recovery-centered reflection.

As the holidays approached, Unwrap Your Feelings (December 20, 2024) offered New Ken adults a chance to explore emotional wellness during a time often filled with stress and expectations. The new year began with New Year, New Outlook (January 3, 2025), a child event in New Ken focused on setting positive intentions and embracing fresh starts.

In February, Self Love (February 14, 2025) reminded Greensburg adults of the importance of self-compassion and personal growth. March brought Find Your Own Luck (March 17, 2025), a playful yet meaningful child event in New Ken that emphasized resilience and inner strength.

To close out the fiscal year, we celebrated May is Mental Health Month with two impactful events—one for adults (May 16, 2025) and one for children (June 20, 2025). These gatherings highlighted the importance of mental health awareness and reinforced our commitment to recovery as a lifelong journey.

Each event served as a testament to our mission: to create inclusive, recovery-oriented experiences that empower our clients, promote wellness, and strengthen our community.

CARELON
2025

LEADERSHIP IN
RECOVERY AWARD

WESTMORELAND COUNTY

CONGRATULATIONS TO

CHRISTOPHER W.

LEADERSHIP IN RECOVERY

TCM client, Christopher W., was honored with the 2025 Leadership in Recovery Award for Westmoreland County at the Carelon Adult HealthChoices regional forum on Wednesday, April 23, 2025, at the CORE Event Center in Irwin.

A beautifully crafted, personalized award was presented to Chris in recognition of his courage throughout his journey, his active engagement in treatment, and his encouragement of others within the mental health system.

Christopher was nominated by his TCM, Zack Hough, who highlighted his resilience and determination despite facing a rare medical condition that requires monthly hospitalizations. In his nomination, Zack noted that Chris refuses to let his condition hold him back. He continually strives to improve his life, maintain employment, and work toward independence—currently focusing on acquiring a car and transitioning off county-assisted programs.

Zack emphasized that Chris consistently demonstrates the ability to rebound, even when faced with adversity. He never makes excuses for why he cannot achieve his goals. Though hospital stays may temporarily pause his progress, he resumes his efforts the moment he is discharged. Chris' journey serves as an inspiration to all, proving that no matter how many times life knocks you down, you can always rise again and keep moving forward.

CONGRATULATIONS

BEHAVIORAL HEALTH PROGRAM AUDIT HIGHLIGHTS

This fiscal year, our Behavioral Health programs underwent several successful audits that affirmed the quality, dedication, and commitment of our staff across services.

- CPS Office of Mental Health and Substance Abuse Services (OMHSAS) and Behavioral Health and Developmental Services (BH/DS) County Monitor Audit (March 27, 2025): Auditors from both entities commended the high quality of CPS services and acknowledged the team's dedication. CPS Supervisor Jen Lindquist was recognized for her exceptional leadership and commitment, which played a key role in the audit's success.

- CJL BH/DS County Monitor Audit (April 29, 2025): The County recognized significant improvements in the CJL program, led by Jared Kistler and Erik Rayman, and praised the team's outstanding work. Their efforts clearly demonstrated the program's value and impact.

- Targeted Case Management (TCM) Audits (June 3–4, 2025): The OMHSAS audit resulted in no citations or recommendations, with auditors commending service plans, discharge documentation, and 302 procedures. The BH/DS County audit highlighted the timeliness, clarity, and individualized nature of documentation, as well as the proactive, client-centered approach of TCM staff. Behavioral Health Directors praised the team's commitment and attention to detail, reflecting the strong collaboration among Behavioral Health, Quality and Compliance, Human Resources, Staff Development, and Client Records.

These outcomes reflect our continued commitment to

- ***Excellence***
- ***Collaboration, and***
- ***Client-centered Care across all programs.***

Certified Peer Specialist Program Receives Full License Renewal

The Certified Peer Program had their Office of Mental Health and Substance Abuse Services (OMHSAS) and BH/DS County monitoring visit on March 27, 2025, and was provided with a full license renewal.

The auditors were very complimentary of the work being done highlighting the quality of the service documentation, training hours and service plan narrative and timeliness.

The program had one finding that required a License Inspection Summary action plan. The service plan language did not include all continued stay requirements as outlined in the Bulletin OMHSAS-24-05.

The service plan language was revised to include additional language to meet the continued stay requirement and include individual's choice to continue participation to ensure clarity in the document. All revisions were completed and staff trained on this revision on April 16, 2025.

Certified Peer Supports – Performance Standards

Certified Peer Support Supervisors conduct a monthly review of each of their staff on programmatic regulatory and agency standard questions. These questions are established each fiscal year in collaboration with Quality and Compliance.

Results are tabulated and trended to ensure standards are within agency guidelines to determine if additional training/mentoring is needed in a particular area. Quality and Compliance forward consolidated quarterly results to the Compliance Officers and Program. All quarterly quality standard percentages that fall below 80% for the quarter require a program action plan. Program team meetings to review regulatory and documentation standards are scheduled regularly.

WESTMORELAND CASEMANAGEMENT AND SUPPORTS, INC

CPS MONTHLY PERFORMANCE STANDARDS FY 2024-2025 QC

1. DATE OF SERVICE STANDARD – CPS service documentation notes are completed on the date the service was rendered, as per the BH Manual, with no more than four (4) late docs for the month.

Average Quality Percentage 1
93.18%

2. SERVICE DOCUMENTATION NARRATIVE QUALITY STANDARD: CPS service doc narrative meets documentation requirements, as per CPS regulations and/or BH Manual, with no more than one (1) error for the month, including the documentation of the purpose of contact, ISP goal(s), names and relationships of involved individuals, date and focus of next client meeting, and reason for telehealth contact.

Average Quality Percentage 2
86.02%

3. SERVICE DOCUMENTATION COMPLETENESS/ACCURACY STANDARD: Service docs met the documentation requirements as per CPS regulations and/or BH Manual, with no more than one (1) error for the month. Documentation requirements/errors may include CPS location, client location, contact type/s and activity type/s, applicable signatures and/or approved signature notation, credentials, signature dates, and/or any errors that may result in a SDCN and/or billing payback.

Average Quality Percentage 3
94.39%

4. TIMELINESS OF SERVICE PLAN (ISP) AND RECOVERY ASSESSMENT SCALE (RAS) STANDARD:

4a. ISP: Service Plans and Six-Month reviews have been completed within the required timeframe as per CPS Regulations; or, if not completed on time, service documentation reflects the reason why it was not completed on time.

Average Quality Percentage 4a
97.04%

4b. ISP BILLING: CPS completed non-billable service documentation notes for contacts if service plan or six-month was out of compliance, with the extenuating circumstances discussed with CPS supervisor.

Average Quality Percentage 4b
87.50%

4c. RAS: Recovery Assessment Scales have been completed within the required timeframe, as per CPS Regulations; or, if not completed on time, service documentation reflects the reason why it was not completed on time.

Average Quality Percentage 4c
94.44%

5. DOCUMENTATION OF SERVICE PLANNING STANDARD: The completion of the Service Plan of Six-Month Review was documented in the body of the service documentation note for the day it was completed.

Average Quality Percentage 5
100.00%

6. RELEASE OF INFORMATION STANDARD: All releases of information are up-to-date according to their specific due dates.

Average Quality Percentage 6
94.00%

7. CONSENT FOR SERVICES STANDARD: CPS Consents for services have been completed on the date of opening, including applicable signatures or signature verification, as per current regulations.

Average Quality Percentage 7
90.91%

8. CPS OPENING PROCESS: CPS has accurately completed opening process to CPS services, including completion of primary CPS assignment, CPS service line, client 9-digit zip code, client email address (or 'N/A') in the system, and returned the Referral Disposition to the CPS Supervisor.

Average Quality Percentage 8
100.00%

Certified Peer Specialist Internal Audit Outcomes

Per WCSI's annual Quality/Compliance Plan internal risk analysis, Q/C continues to conduct a service documentation internal audit for the Certified Peer Supports program based on feedback from external auditors in prior years. Q/C reviewed a sample size for the months of July and October of 2024 to review service documentation standards.

Monthly and Consolidated Sample Size/Compliance Rating:

Month/Year	Compliance Sample Size	Compliance %age
July 2024	200	96.00%
October 2024	216	91.67%
Consolidated	416	93.84%

As the results of the compliance percentages were not under 85%, an action plan was not required; however, the Program conducted service documentation training in January of 2025. Additional quality recommendations/trends were also discussed with the program to provide staff with mentoring and support.

SAP Student Assistance Program

DATA OUTCOMES

2024-2025 SCHOOL YEAR

1,065 Assessments

1,753 Referrals

47 Case Management Referrals Completed

873 Students Linked to Some Level of Support by End of Year

19 Drug and Alcohol Referrals Submitted

5 Postvention/Emergency Behavioral Health Requests

1,365 CORE Team Meetings Attended

28,851 Parents Contacted (Outside of Assessments)

16,369 School Contacts (Outside of Meetings)

SUPPORTS COORDINATION ORGANIZATION

Serving 1,639 Individuals

WHAT IS SUPPORTS COORDINATION?

- ✓ Supports coordination is a case management service to assist individuals who possess an intellectual disability and/or a diagnosis of Autism, or medically complex conditions to live a healthy and safe everyday life by identifying community resources and benefits to meet their needs.

- ✓ The department includes a team of approximately eighty staff who can assist with locating, coordinating, and monitoring services as per the Office of Developmental Program regulations.

- ✓ We recognize the need to support individuals with specific diagnostic needs and have specialized Supports Coordinators within the department. Specialized Supports Coordinators include:
    - Dual Diagnosis and Crisis Intervention (DDCI)– support those with dual needs in Behavioral Health and Intellectual Disability.
    - Autism – support for those with an Autism only diagnosis.
    - Transitional Age – support for those under 21 years of age, medically complex conditions, and those transitioning from insurance benefits.
    - Base Case Managers – team that focuses on monitoring individuals in specialized settings and individuals eligible for Supports Coordination, but not eligible for Medical Assistance.

Supports Coordination Organization

WCSI CAFÉ: A YEAR IN REVIEW

The WCSI Café continued with another successful year of bringing individuals together. The Café was established several years ago and is based on the principles of Conversation and Friendship for Everyone! Over this past year the Café has provided individuals with a chance to showcase their talents and engage in activities such as crafts and game night. This year the Café hosted its first ever Spring Fling dance. This was by far the Café's most popular event with WCSI hosting over 100 participants. The event was so popular that future similar events are being planned. The Café events have been shared throughout the year. The Café staff hope that you enjoy a review of the events this year in pictures.

WCSI CAFÉ CONTINUED

ID/A Awareness Event

WCSI participated in the annual Intellectual Disability and Autism Awareness at Westmoreland Mall on Saturday, March 8, 2025.

Representing WCSI at the event were Jennifer Armstrong-Schaefer, SC Training Supervisor; Dawn Brown, SC Supervisor; Brian Wigle, SC Supervisor; Maddison Driscoll, SC and Abby Krynicky, SC.

Over 32 providers/resources participated in the event including Special Olympics, Big Dreamers, Drumstixs, Band Together, The Pirate Parrot, Iceburgh, Steely McBeam, Elsa, and the Washington Wild Thing! It was a very busy day and well attended! We were able to discuss all the services that WCSI provides. We had over 550 participants/family members attend, including 4 individuals sharing their life stories.

EARLY INTERVENTION PROGRAM

SERVICE COORDINATION

Early Intervention (EI) at WCSI is designed to assist families with infants and toddlers, under the age of three, who have developmental delays or disabilities based on eligibility.

Service Coordination served over 1,400 children.

Approximately 1,200 referrals were received for the program.

What Is the Role of a Service Coordinator?

The Early Intervention Service Coordinator is the link in assisting families to obtain services. Some Service Coordinator activities may include:

- Helping families identify and clarify their goals for their children
- Assisting families in finding the resources, services, and supports necessary to meet family goals
- Providing families with available services and resources in their communities
- Monitoring services and evaluating if they are meeting the family's goals
- Advocating on behalf of individual children and their families
- Facilitating the transition process to the Department of Education preschool service for eligible children
- Ensuring that all family rights and procedural safeguards are protected

Early Intervention Makes a Difference: Participation with a Local Library

Danielle O'Neill, Service Coordinator Lead, from WCSI's Early Intervention Department participated in the Play, Learn, Connect Series at the Greensburg Hempfield Area Library every Monday in March.

The Play, Learn, Connect Series was a grant-funded program that focused on parents playing with their child to help them learn and to strengthen the parent-child bond. In addition, each week the series highlighted different community resource professionals, such as Child Development, Nutrition, Speech, and Movement.

Danielle participated as a Child Development Specialist. Danielle talked to parents about developmental milestones and offered developmental screenings and EI referrals. SC enjoyed participating in various activities with children and families. The children enjoyed playing in different toy centers including the kitchen, baby dolls, blocks, cars, and the slide. Also, there was a different art activity each week. The program closed each week with a parachute activity and songs.

Participation in Local Interagency Coordinating Council (LICC) to spread the word about Early Intervention Services and provide activities for current Early Intervention families

Easter Egg Hunt:

WCSI is a member of the Early Intervention Local Interagency Coordinating Council (LICC). On April 14, 2025, LICC hosted an Easter Egg Hunt at Twin Lakes Park. Children from Early Intervention ages birth to five attended this event. Also, in attendance were WCSI's Danielle O'Neill, EI Lead SC, and Lauren Hussar, EI Administrative Lead SC. Parent To Parent and the United Way were there to share information and books with families. Twenty-five children who attended this event colored Easter bags, had lunch, and greeted and took pictures with the Easter bunny. After the children hunted for eggs, they received candy and prizes. It was a great day for our EI families.

LICC Preschool Expo:

Georgiann Beske EI Service Coordinator Lead, and Tracie Southern, EI Director, helped plan and attended the EI LICC Preschool Expo on Monday April 28, 2025. This event was held at the Westmoreland Intermediate Unit and hosted eighteen local Westmoreland County preschools and four community partners - LICC, Early Learning Resource Center, Parent to Parent, and Engage Kidz. The expo gave our local families a place to come to and explore preschool options all within one building. Preschools were arranged by areas within the community, so families were able to go to ones that were within their home locations. The preschools and community partners each had tables set up to display information about what their programs offered, along with staff available to answer any questions the families had. LICC provided each family with a children's book and a tote bag so they could collect the information they wanted at each table. Early intervention information was given to the families from the LICC as well. Thirty-two families attended this event and gained valuable information.

Feedback from an Early Intervention Parent

“When I had finally decided to call to get Christopher services, many others told me that I might as well wait until he was 3 years old. I felt that I had something to gain from working with the therapists within the EI home-based setting, so I requested EI services anyway and was lucky to have a (Service Coordinator) return my call.”

“Needless to say, I'm very glad that I did not wait. I cultivated great relationships with every professional that I worked with, from service coordination to the therapists.”

“Evaluation, paperwork, transitions, communication... Each aspect was seamless. Christopher grew leaps and bounds with the support of his EI services, and I am grateful for their support and professionalism."

- Quote from Christopher’s Mom.

CLIENT SATISFACTION SURVEY RESULTS

SHOW HIGH SATISFACTION WITH SERVCIES

WCSI conducts annual Client Satisfaction Surveys so we can determine what our clients benefit most from our services and how we can serve them better. These surveys are facilitated by our Quality/Compliance Department.

Fiscal Year 2024-2025

Program	Overall Satisfaction %age
Admissions	97.35%
Criminal Justice Liaison	100%
Certified Peer Specialist	99.25%
Student Assistance Program	96.03%
Supports Coordination Organization	93.94%
Targeted Casemanagement	97.52%

Office Of Administrative Management
Quality and Compliance

Quality/Compliance is comprised of Quality/Compliance, Client Records and Clerical dSupport Our goal is to support the agency through collaboration and partnership across all Programs and Departments within the agency.

Quality / Compliance

- Incident management, review, and reporting.
- Hotline/Complaint review and reporting.
- External and Internal audit review.
- Agency compliance education.
- Regulation and process review.
- Oversight of Compliance Committee.
- Data collection and analysis of compliance and quality trends.
- Defining action plans and improving agency processes.
- Client Satisfaction review and analysis.
- New Employee Orientation/education/awareness.
- Measurable Outcomes – data analysis/identify trends to support Program.
- Compliance Committee.
  - Education/Training Sub-Committee
    - Focus on Employee and Agency Awareness
    - Adhering to regulatory training requirements for Fraud, Waste and Abuse.
  - Quality/Integrity Sub-Committee
    - Reviews Case Scenarios/Projects/Quality and Compliance data reviews
    - Recommends internal audits to Programs based on data analysis.

WCSI Compliance Officers:

- ✓ Lynnette A. Emerick, Chief Executive Officer
- ✓ Mag Hurst, Chief Administrative Officer
- ✓ James Fey, Chief Financial Officer

Client Records/Clerical Support

- Maintaining the integrity of the client record.
- Process client records requests.
- HIPAA breach reviews and reporting.
- NEO and HIPAA education/awareness.
- Subpoenas/Order of Court requests.
- Client Records Help Desk requests.
- Client Records spot audits and programmatic reporting.
- Oversees access to shared records.
- Responsible for the infrastructure of the electronic medical record's system.
- Creates custom queries for Audit User groups.
  - Provides Auditor with temporary access for oversight and monitoring.
- Works with our new EMR vendor to create custom queries and/or data collection tools to support the Program in electronic tracking of systems.
- Working in collaboration with Program Development/Management in transitioning to a new EMR.
- Develop a records purge system in conjunction with the new EMR system.
- Provide Clerical support for the agency.

External Programmatic Oversight Audit 2024-2025 Participation	
Early Intervention County Quarterly Monitors	Quarterly
Early Intervention County Annual Monitor	4/16/25
Blended Casemanagement Base Chart Review	4/16/25
SCO ODP On-Site Monitor	11/7/24
OMHSAS BCM State Licensure	6/3/25
County BCM Annual Monitor	6/4/25
County Student Assistance Program Annual Monitor	6/23/25
County Criminal Justice Liaison Annual Monitor	10/23/24
OMHSAS - CPS State Licensure	3/27/25

WCSI welcomes all review, feedback, and recommendations from our oversight entities. All recommendations are reviewed, and action plans are established in collaboration with Quality/Compliance and each Program.

WCSI is a "Top Performing Provider"

On Monday, November 18, 2024, representatives from Carelon Behavioral Health recognized WCSI as a "Top Performing Provider" regarding approved claims submissions in 2024.

CEO Lynnette Emerick acknowledged this achievement was due to the efforts of the Targeted Casemanagement Staff, WCSI's Quality and Compliance Staff, and WCSI's Fiscal Staff. She accepted this award along with Chief Financial Officer Jim Fey, Chief Administrative Officer Mag Hurst, Quality Compliance Director Cathy Smith, and Fiscal Director Melissa Pritts.

Congratulations to All!

COMMUNITY OUTREACH EVENTS

We're Poppin at the Community Job Fair

On Tuesday, February 18, 2025, Human Resources Assistant, Stephany Slaughter and TCM Lead Rebecca Johns represented Westmoreland Casemanagement and Supports, Inc. (WCSI) at a community job fair held at Live! Casino – Greensburg. During the event, they had the opportunity to share WCSI's Mission Statement with attendees and provide detailed information about current job openings, advantageous benefits, and the many advantages of working with such a dedicated agency. Additionally, they engaged with community members and individuals attending the job fair to educate them about the wide range of services WCSI offers.

The popcorn machine was a hit and great conversation starter!

The event was both successful and informative, offering valuable insights to all who attended.

We also got to hear a success story from a previous WCSI client of Erik Rayman's. Erik was her TCM when she was a child, and now she is an adult looking for a job. We appreciated her stopping by to tell us her success story.

WCSI Walks for a Cause at Walk a Mile in Her Shoes

On Saturday, April 26, 2025, the WCSI Team proudly joined the Blackburn Center Walk a Mile in Her Shoes event at St. Clair Park, uniting for a powerful cause—raising awareness and taking a stand against gender-based violence. Our team, 25 strong, included dedicated staff, consumers, supportive partners, and even the youngest advocates—our employees' children.

Despite the rainy weather, spirits remained high as participants gathered with purpose and passion. More than 300 individuals participated in the walk, demonstrating incredible community solidarity. Together, we made our voices heard and our footsteps matter.

The event also featured meaningful, recovery-oriented activities, such as decorating high-heeled shoes and contributing uplifting messages to a communal "Stone Soup," inspired by the classic fable. This symbolic act reflected the heart of the story—that when individuals come together in unity and compassion, they can achieve great things. That same spirit was felt in every step we took together.

We extend our heartfelt thanks to everyone who participated and supported this impactful event. We're already looking forward to an even stronger turnout next year!

Connecting with the Community/Sharing Resources

Paving the Way to Wellness

On September 20, 2024, Rebecca Johns (TCM Lead) and Zack Hough (TCM), along with several local agencies participated in the "Paving the Way to Wellness" Health Fair.

The event was hosted at Odin View & South Greengate Commons Housing buildings in Greensburg and provided resources to residents of the buildings along with activities and giveaways for participants to enjoy.

Residents were able to participate in a raffle when they visited all provider tables and lunch was provided to all who attended.

Spring Spectacular

The 4th Annual Spring Spectacular presented by Ray of Hope was held on Saturday, April 5, 2025, at the Westmoreland Fairgrounds. WCSI was represented by TCM Lindsey Lauffer and Staff Development Specialist Becky Carns. They connected with numerous community members and shared information about WCSI's services and resources.

WCSI Board of Directors

Marco Sylvania, President

Susan Hois, Vice President

Richard Caruso, Treasurer

Richard Yaksic, Secretary

Donald O'Brien

Anthony Waltos

Gary Ciarimboli

David Sivak

Barrie Rohrbacher

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WCSI Senior Leadership

Lynnette A. Emerick, Chief Executive Officer

James Fey, Chief Financial Officer

Mag Hurst, Chief Administrative Officer

Krystal Spino, Human Resources Director

Cathy Smith, Quality Compliance Director

Tracie Southern, Early Intervention Director

Sandie Craig, Supports Coordination Organization Director

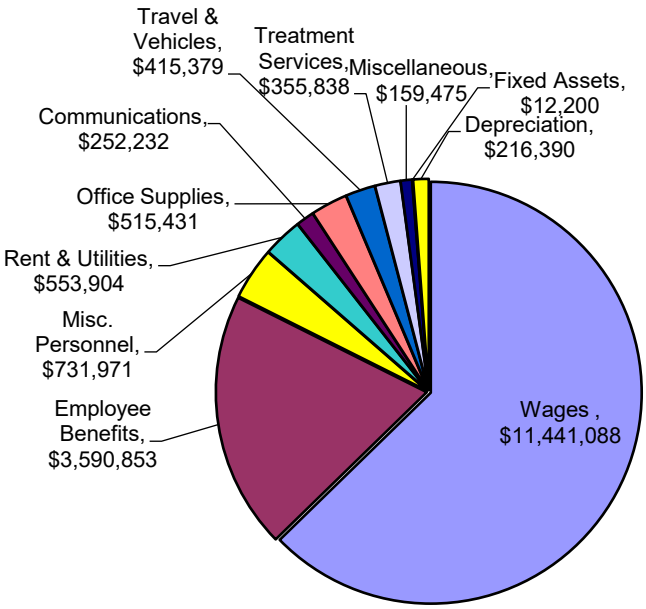
Erin Angellone, Behavioral Health Director

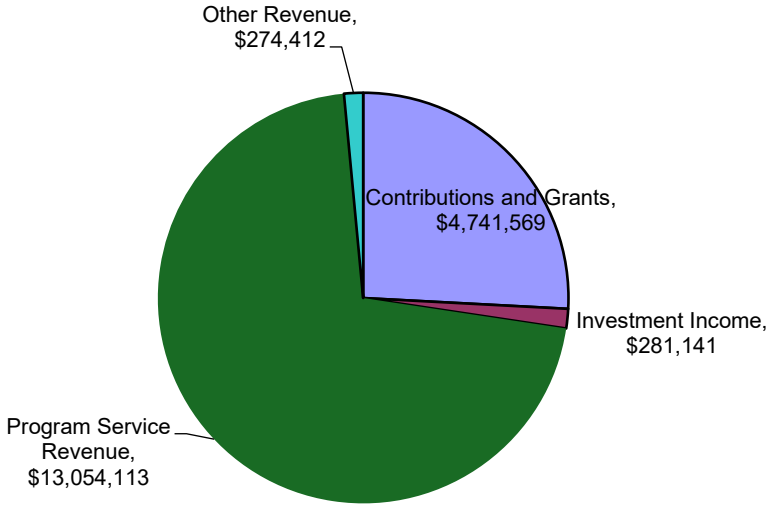
Angie Rulon-Miller-Behavioral Health Director

Lora Loiser, Student Assistance Program Director

Melissa Pritts, Fiscal Director

2024-2025 FISCAL YEAR EXPENSES/REVENUE





	2024-2025	2023-2024
ASSETS	***Unaudited***	
Cash and Cash Equivalents	4,289,888	4,768,754
Certificate(s) of Deposit	2,389,443	2,257,814
Accounts Receivable:		
Medical Assistance	623,234	514,091
Managed Care	299,895	382,277
Employee Receivables	3,927	3,927
Grants Receivable:		
Westmoreland MH/MR Program	1,595,989	935,203
Prepaid Expenses	175,303	185,241
Deposits on Leased Property	6,192	6,192
Building	211,913	211,913
Fixed Assets less Depreciation	1,662,333	1,878,723
TOTAL ASSETS	11,258,117	11,144,135
LIABILITIES & EQUITY		
LIABILITIES		
Accounts Payable	198,755	48,423
Payroll Liabilities Payable	347,193	361,941
Other Current Liabilities	1,087,777	1,181,467
Accrued Expenses	593,467	631,645
TOTAL LIABILITIES	2,227,192	2,223,476
FUND BALANCE		
Retained Earnings	9,030,924	8,920,659
TOTAL EQUITY	9,030,924	8,920,659
TOTAL LIABILITIES & EQUITY	11,258,117	11,144,135

FOR MORE INFORMATION VISIT OUR WEBSITE: www.wcsi.org

Don't forget to like and follow us on Facebook and Instagram for more information on valuable resources, community events,

and the good work we do!