



2022-2023 Annual Report

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**WE CAN CHANGE THE
WORLD AND MAKE IT A BETTER
PLACE. IT IS IN OUR HANDS
TO MAKE A DIFFERENCE.**

– NELSON MANDELA



**STANDARDS FOR
EXCELLENCE**

WHO WE ARE: SERVING THE COMMUNITY FOR 28 YEARS

Established in 1994, WCSI provides a range of Behavioral Health, Intellectual and Developmental Disability, and Early Intervention services to the residents of Westmoreland County.

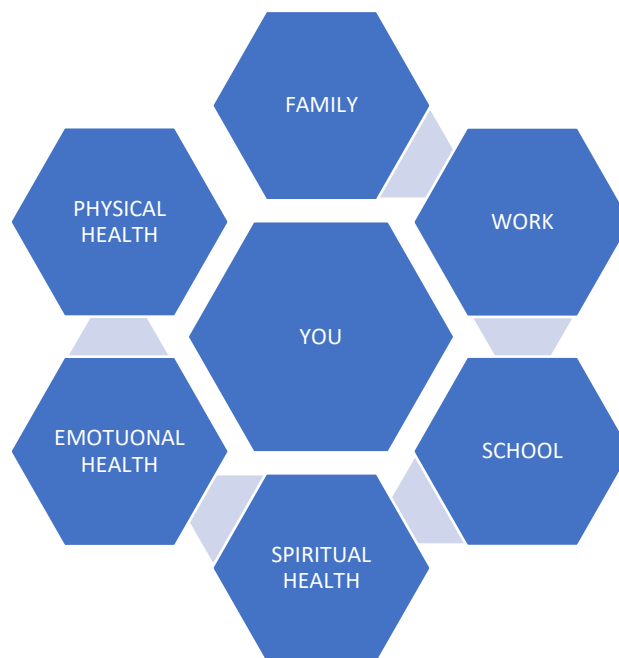
WCSI is dedicated to having a positive impact on the community it is so fortunate to serve. Our philosophy is straightforward: ***We provide services to any eligible individual or family, doing everything possible to ensure the best possible outcomes.***

This means that our involvement in the community is not defined only by funded services but rather by a holistic response to individual, family, and community needs.

We meet you where you are:

- ✓ In any stage of your life.
- ✓ In your home or in the community.

We care about your whole person, and we are committed to connecting you with the resources to enable you to thrive in all aspects of your life. Our services are individualized according to your identified needs and preferences.





WCSI MISSION STATEMENT

We are dedicated to working in partnership with all individuals impacted by Intellectual and Developmental Disabilities and Behavioral Health Challenges through their connection to essential services, personal empowerment, and promotion of wellness.

DEDICATED TO MAKING A DIFFERENCE IN YOUR LIFE



WCSI VISION STATEMENT

WCSI will be the leader in integrating people into the community through Recovery, Wellness, and Positive Approaches to live a full and renewed life.

WCSI CORE VALUES

COMMITMENT

QUALITY

INTEGRITY

ACCOUNTABILITY

RESPECT

WHAT CAN WCSI OFFER YOU?

BEHAVIORAL HEALTH DEPARTMENT

The Behavioral Health (BH) Division of WCSI is led by a staff of over 100 dedicated employees who serve all of Westmoreland County 24 Hours a Day and provide various programs in order to connect individuals with treatment and support services. In FY 2022-2023, the following services were available:

- ***Base Service Unit (Intake):** A personalized service recommendation is provided to each person based on their strengths and needs which could include case management, treatment services and/or community resources.
- ****Administrative Case Management (AM):** Case Management services for individuals with less complicated needs or who are stepping down from more intensive services, including Community Hospital Liaisons.
- **Criminal Justice Liaisons:** Services that intercept individuals from entering or further moving into the criminal justice system, as appropriate.
- **Targeted Case Management (TCM):** TCMs assist individuals and families with a serious behavioral health disorder to identify and access community resources, build, and strengthen relationships, and problem solve barriers to recovery.
- **Certified Peer Services (CPS):** A person-centered, recovery-oriented service for individuals provided from trained peer specialists sharing their own lived experience of recovery.

*This program was transferred on June 30, 2023 under the function of Westmoreland County Department of Human Services-Behavioral Health and Developmental Services.

This service is no longer provided by WCSI as of June 30, 2023. Please see the **BASE SERVICE UNIT CHANGES AS OF JULY 1, 2023, Section of this Annual Report for more information.

- **Child and Family Resource Center (CFRC):** Service Navigators are available to assist families in identifying services, resources, and supports to meet their child's individual needs.
- **Prison Treatment Program (PTP):** Based in the Westmoreland County Prison, the PTP offers individual counseling and/or psychoeducational groups with the goal of reducing behavioral health symptoms during incarceration, promoting successful re-entry into the community, and reducing the risk of recidivism.
- **WCSI LINK:** A transportation program, funded by WCSI and supported by the Board of Directors, to address the growing transportation needs of our clients. The WCSI Link assists individuals to access basic living resources such as grocery stores, food banks, thrift shops, laundromats, and additional resources as needed.
- **Student Assistance Program (SAP):** Assists school staff in identifying issues including Behavioral Health needs and/or drug and alcohol issues which pose barriers to a student's success and assist students in meeting their goals.

WCSI SAP TEAM



SPENDING TIME WITH THE INDIVIDUALS WE SERVE AND CELEBRATING THEIR ACCOMPLISHMENTS

WCSI Behavioral Health Client Social: “Let’s Get Back Together”

The Behavioral Health Client picnics were held on August 5 and August 12, 2022. The client recovery project encouraged each person to complete a canvas square with their handprint and artwork. The squares were strung together to make a swag that hangs in the WCSI offices. The day included lunch, crafts, and games for the children and adults. Activities included everyone’s favorites, face painting and bingo! Good food, good company, and good fun was had by all 165 in attendance; 120 in Greensburg and 45 in New Kensington.





A STORY OF RESILIENCE- BEHAVIORAL HEALTH DEPARTMENT

Resilience is often described as the ability to bounce back. Chris Wasko is truly a success story on navigating through the world with mental health issues and finding success.

Chris Wasko is a 22-year-old young man who became involved with Targeted Case Management in 2004.

Chris faced many challenges. The road to recovery has been long and arduous but despite Chris' challenges, he had a determination to do and be better. Targeted Case Management services have been vital with providing resources and helping him navigate through a myriad of services to find his success.

Chris graduated from Clairview School. This experience helped set the stage for Chris to have and set goals for himself. After graduating from Clairview School, Chris wanted to be more independent, therefore Chris moved out of the family home and into his own apartment.

Chris also got a job at McDonalds and has been employed there for the past 3 years. Recently, Chris was promoted to Assistant Manager and has been doing extremely well. Through his 3- year employment, Chris has saved money, has been financially responsible and was very excited to let his case manager know that he will be buying his first car and will be paying for the car in all cash.

What goal is next for Chris one may ask.... Finding love! Chris has currently lost 30 lbs. and given Chris' tenacity; it is only a matter of time before he achieves that goal!

INTELLECTUAL AND DEVELOPMENTAL DISABILITIES (IDD) DEPARTMENT

The Intellectual and Developmental Disabilities Division provides Supports Coordination Services (SCO) to approximately 1,500 individuals starting at birth through adulthood diagnosed with Intellectual and Developmental Disabilities, Autism, and complex medical needs. The department includes a team of approximately 80 staff who can assist you with locating, coordinating, and monitoring your services as per Office of Developmental Programs regulations.

SPECIALIZED SUPPORT COORDINATORS (SCs)

We recognize the need to support individuals with specific diagnostic needs and have created within the Support Coordination unit:

- DDCI (Dual Diagnosis and Crisis Intervention); support for those with dual needs in Behavioral Health and Intellectual Disability.
- Autism Team; supporting those with Autism only diagnosis.
- Community of Practice; SC's that specialize in the Life Course Framework tools to support individuals with community focused goals.
- Base Case Managers: team of SC's that focus on monitoring individuals in specialized settings and individuals eligible for supports coordination, but not eligible for MA (Medical Assistance).

Intellectual Disabilities and Autism Awareness Event, March 4, 2023



Supports Coordination Organization Spooktacular

When: Tuesday October 25, 2022

Where: WCSI Conference Center



The WCSI Café, Conversation and Friendship Every Day, was back in October for some spooky fun! The event had such a huge response that two events occurred on the evening of October 25, 2022, in the WCSI Conference Center. Forty-five individuals along with their families and caregivers got together to celebrate the Halloween season. Games and activities as well as dancing provided individuals with a couple of hours of fun and friendship building.



Supports Coordination Organization Spotlight on Eli Passarelli

Eli is 17 and a full time student at Norwin Senior High where he attends Life Skills and regular education classes. Eli likes to be active and participates in many school activities including Special Olympics, Peer Mentor Buddy Club, Miracle League Baseball, Unified Track, Bocci, Junior ROTC cadet and boxing. In September, Eli was recognized for Down's Syndrome Month in New York City's Times Square along with 500 other children and adults. Eli and his family also participated in the Buddy Walk through Central Park. When asked what his favorite thing was, he said seeing his picture on the Jumbo Tron and dancing on stage! His story was also featured in the Tribune Review newspaper.



What is Early Intervention?

- All children grow and learn at different rates. Children who are developing more slowly than typical children may be eligible for Early Intervention (EI) services and supports.
- The WCSI EI program can help families determine eligibility and then coordinate the specific services that best meet the child's and family's needs.
- Parents, teachers, physicians, nurses, or other caregivers may also contact the WCSI Early Intervention Department to make a referral for services in regard to a child with developmental concerns.

EARLY INTERVENTION SERVICES DEPARTMENT

Available Services:

Speech Therapy
Physical Therapy
Feeding Programs

Hearing or Vision Therapy
Parent Education
Developmental Special Instruction

In an attempt to best serve our clients and their families, all services are provided in the child's natural environment – whether it be school, home, daycare, or anywhere in between. All of our Early Intervention services are provided at no cost to the family, parents, or guardians of the child.

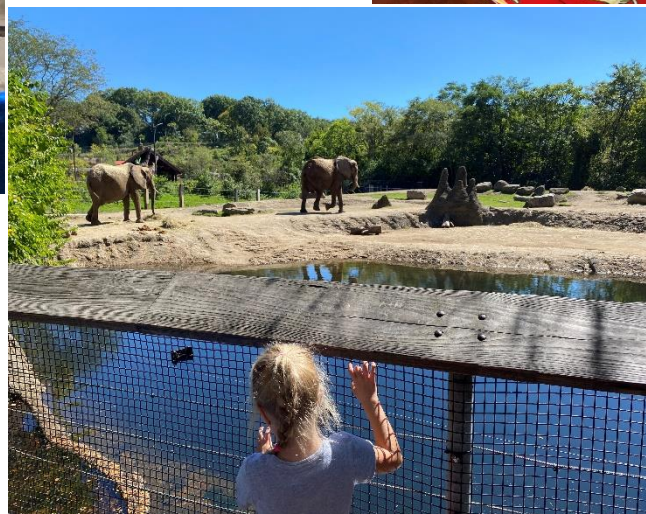
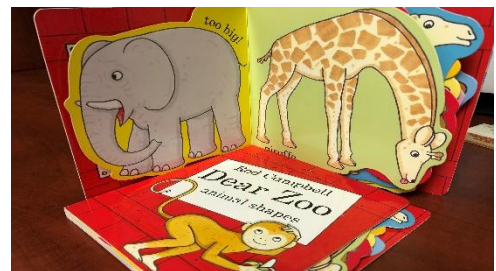


How Early Intervention Can Make A Difference: Fall Family Event — Pittsburgh Zoo & Aquarium



On Saturday, September 24, 2022, the Local Interagency Coordinating Council of Westmoreland County hosted our LICC Family Zoo Day. 158 families with children (birth-5 years old) enrolled in Early Intervention registered for the day. Siblings and other family members were also able to attend. Katie Sapone, Early Intervention Service Coordination

Supervisor, attended and helped at the pavilion. The pavilion was available to families from 9:00 am – 2:00 pm. In the pavilion, light snacks and drinks were provided by the Early Learning Resource Center and coloring pages, and multiple books to take home were provided by United Way. Each family received a Zoo bag filled with Westmoreland County resources including brochures for LICC, 211, Westmoreland Community Action, Parent to Parent, Seton Hill Child Services, and Fair Housing Law Center. There was also a toothbrush and timer provided by accessAbilities, information on high lead levels, and a zoo book provided by WCSI. The weather was great, and it was a successful turnout!



How Early Intervention Can Make A Difference: From the Perspective of a Family Receiving Services

I wanted to share my family's Occupational Therapy experience with you. Our daughter, Maria, will be turning 3 soon and will be aging out of the Early Intervention program. We have been working with the program for a little less than a year. Maria's pediatrician recommended the program to us due to her feeding struggles. Our experience from the very beginning has been nothing but amazing. I could cry thinking about where we would be without the help, support, and guidance we have received. We have been working with a WCSI Service Coordinator (SC) as our facilitator and a Therapist for Occupational Therapy (OT). Our SC has been a valuable facilitator! And I can't scream loud enough how awesome our OT has been. Maria loves the services and talks about them to her friends. Feeding is a complex thing for kids. Staffs' patience, knowledge, support, ideas (and insert any positive adjective here) made our experience such a success. Maria is now eating more than we ever thought she would. And as parents, we feel more knowledgeable and equipped to handle the stresses of feeding.

Maria's amazing experience with the Early Intervention program

...she is now eating more than we ever thought she would, we feel more knowledgeable and equipped to handle the stresses of feeding.

I'm so sad that this program and doesn't qualify for others (which is a great thing) because the support and guidance we have received has been life changing. Please know how grateful my family is that a program like this exists!

Maria will be aging out of

Certified Peer Specialist Program Receives Full License Renewal

The Certified Peer Program had their Office of Mental Health and Substance Abuse Services (OMHSAS) and County monitoring visit on April 6, 2023, and was provided a full license renewal.

The program had no findings or corrective actions needed, only suggestions to further enhance an already great recovery program at WCSI.

OMHSAS recommendations were as follows:

- Recommended that WCSI work with our Managed Care Organizations to discuss documentation requirements if WCSI proceeds with billing for travel based on the revised bulletin OMHSAS-22-08-Peer Support.
 - At this time, WCSI has not implemented billing for travel.
- Recommended service documentation should focus on what is achieved and accomplished during each monitor.
 - Additional training to staff was provided during Team Meetings.
- OMHSAS requested that internal audit outcomes be included in the Annual Report, as well as external audit outcomes.
 - WCSI Annual Report for FY 22-23 includes internal programmatic outcomes.

Certified Peer Specialist Internal Audit Outcomes

Certified Peer Supports – Performance Standards

Certified Peer Support Supervisors conduct a monthly review of each of their staff on programmatic regulatory and agency standard questions. These questions are established each fiscal year in collaboration with Quality and Compliance. Results are tabulated and trended to ensure standards are within agency guidelines to determine if additional training/mentoring is needed in a particular area. Quality and Compliance forward consolidated quarterly results to the Compliance Officers and Program. All quarterly standard percentages that fall below 80% for the quarter, require a program action plan.

FY 2022-2023 Certified Peer Specialist Quarterly Performance Standards:



WESTMORELAND CASEMANAGEMENT AND SUPPORTS, INC

CPS MONTHLY PERFORMANCE STANDARDS FY 2022-2023 QC

1. COUNTY INCIDENT REPORTS STANDARD: Has the employee completed County Incident Report(s), including a 5-day Follow-Up Report, as per expectations outlined in the BH Manual?

Average Quality Percentage 1
NaN%

2. CONSENT FOR SERVICES STANDARD: Was a Consent for Services signed at the time of opening to Certified Peer services?

Average Quality Percentage 2
100.00%

3. INITIAL SERVICE PLAN STANDARD: The initial ISP was completed within 30-days following the initial appointment as per regulation and, once completed, submitted within the 5-business day departmental standard.

Average Quality Percentage 3
95.83%

4. SERVICE PLAN/SIX-MONTH REVIEW STANDARD: Service Plans/Six-Month Reviews have been completed within the required time frame in accordance with CPS regulation and, once completed, submitted within the 5-business day departmental standard.

Average Quality Percentage 4
100.00%

5. INITIAL RECOVERY ASSESSMENT SCALE (RAS) STANDARD: The initial RAS was completed within the first 30 days of opening.

Average Quality Percentage 5
100.00%

FY 2022-2023 Certified Peer Specialist Quarterly Performance Standards Cont'd:

6. FOLLOW-UP RECOVERY ASSESSMENT SCALE (RAS) STANDARD: Follow-up RAS were completed within the required time frame.

Average Quality Percentage 6

100.00%

7. DOCUMENTATION OF SERVICE PLAN STANDARD: The completion of the Service Plan, Six-Month Review, or Update of the Service Plan was documented in the body of the service documentation note for the day it was written/edited.

Average Quality Percentage 7

100.00%

8. SERVICE DOCUMENTATION CONTENT STANDARD: Service docs met the documentation requirements as per CPS regulations and/or BH Department processes, with no more than one (1) error for the month. Documentation requirements/errors may include case manager location, client location, contact type/s and activity type/s, applicable signatures and/or approved signature notation, credentials, signature dates, and/or any errors that may result in a billing payback.

Average Quality Percentage 8

83.77%

9. RELEASE STANDARD: All releases were up-to-date according to their specific due dates.

Average Quality Percentage 9

94.49%

10. OPENING STEPS STANDARD: Was the opening line completed and was the CPS name added and assigned?

Average Quality Percentage 10

95.45%

Certified Peer Supports Internal Audit Releases of Information

As a follow up to an internal release of information (ROI) internal audit conducted in FY 21-22 with a 100% sample size, Quality and Compliance conducted a 20% sample size review in FY 22-23 to ensure regulatory requirements remained in compliance. Release of Information documents that were audited were for Family and Friends and Beacon/Carelon, if applicable to the client's insurance. The agency requirement for a follow up action plan for internal audits is 85%.

Overall year over year compliance percentage comparison is as follows:

Type of Release	March 2022 Results	March 2023 Results
Family and Friends ROI	92.95%	90%
Beacon/Carelon ROI	89.11%	100%
Overall Compliance %	91.03%	95%

As the results of the audit were not under 85%, an action plan was not required; however, the Program conducted training at the March 20, 2023, Team Meeting to reiterate the process and expectations for valid releases of information in the chart. The Program also had Certified Peer Specialists complete new releases with their clients for any release that had identified errors.



Certified Peer Specialist Success Story

In 2017, Lester began services with WCSI's Certified Peer Program to work on his mental health recovery. In addition to partnering with his Certified Peer, Lester became familiar with various community programs, supports, and resources. Lester has used each support and service as a steppingstone to progress in his mental health recovery. As Lester developed more confidence, he was able to start volunteering with the Scouts BSA several times a month. Lester really enjoys helping others and being involved in his community. Lester had also maintained a part time job the last several years, and while he enjoyed his job, he was looking for another position where he could use the skills he learned to help others in their mental health recovery.

Lester started as a Peer Apprentice at WCSI in January 2023. Lester trained alongside his supervisor and other Certified Peer Specialists until April, when he participated in and successfully passed the Certified Peer Specialist Certification training. Lester transitioned to the position of Certified Peer Specialist. Lester has grown in his recovery, faced challenges, and made hard decisions while maintaining his wellness and recovery. Lester has a lot of valuable experiences and insights that he can use to help others in the Certified Peer Specialist Program.



CLIENT SATISFACTION SURVEY RESULTS SHOW HIGH SATISFACTION WITH SERVICES

WE WANT TO HEAR FROM YOU!

WCSI conducts yearly Client Satisfaction Surveys so we can determine what benefits you most from our services and how we can serve you better.

Year-End Statistics Client Satisfaction Results				
2022-2023 Client Satisfaction Surveys July 2022 - June 2023				
	Total Surveys Turned In	Total Surveys Sent out	Percent of Participation	Overall Satisfaction Rate
Targeted				
Casemanagement (Adult & Children)	460	601	76.54	99.1%
Intake (Admissions)	306	704	43.47%	97.8%
Student Assistance Program	69	1238	5.57%	99.7%
Intellectual and Developmental Disabilities	489	1492	32.77%	99.7%
Prison Treatment Program	30	32	93.75%	98.6%
Criminal Justice Liaisons	27	29	93.10%	98.35%
Child & Family Resource Center	75	139	53.96%	92.38%

Thank you for your participation. We encourage you to contact us at any time.

Strive not to be a
success, but rather to be
of value.

Albert Einstein

WCSI SCORES AS A HEALTHY EMPLOYER

For the past 3 years, WCSI has participated in the national “Healthiest Employers” Well Being Award. In FY 22-23, WCSI’s Wellness Program was scored as a “Healthy Employer” defined as:



Healthy Employer - A score in this range shows that you have the basics of a strong wellness program. You have taken the necessary steps to create a core foundation and have added additional components to increase your overall effectiveness.

Our Wellness Committee continues to provide our employees a program to help to reduce overall healthcare costs by allowing the employees to truly focus on their personal health goals thru an extensive program.

Over the past year we have offered:

- ❖ Lunch and Learn Events.
- ❖ Ability to participate in a Blood Drive.
- ❖ Several opportunities to participate in various walks in partnership with other community organizations.
- ❖ Online support, reduced membership fees, activities that focus on exercise, reducing stress, and good eating habits.
- ❖ The Take A Healthy Step program also assists with health management topics related to pregnancy, high blood pressure, diabetes, Stop Smoking programs, and more.

Office of Administrative Management

Recruitment and Retention

As have most employers, WCSI has been challenged with hiring qualified employees.

WCSI has been creative in recruitment and retention efforts to accomplish this, such as:

- Attendance at numerous recruiting and networking events including:
 - ✓ Pitt-Greensburg Recruitment Table
 - ✓ Westmoreland County Community College Job Fair
 - ✓ Seton Hill Job Fair Virtual
 - ✓ Pitt-Johnstown Job Fair
 - ✓ WHJB Job Fair
 - ✓ WCCC Networking Event
- Employee Referral Incentive Program.
- Increased PTO accrual based on date of hire/months of service.
- Insurance Buy Back.
- Health Insurance provided first of month after hire date.
- Public Student Loan Forgiveness Program.
- Student Loan and Child Care Reimbursement.
- Pension Plan with Employer Match.
- Wage Increases.

RECRUITMENT



Office of Administrative Management Staff and Community Development

WCSI is not only the hub of Westmoreland County for case management services, but we believe we are the hub for training and development, as well. WCSI offers many training opportunities to staff, the individuals we serve, and the Westmoreland County community. We have a variety of specialized trainings our staff can provide, and we can also develop trainings to meet the needs of your agency or community group.

Bridges Out of Poverty: Train the Trainer

Viewing Economic Class Through the Bridges Lenses



Impacting Poverty Begins with Understanding

aha! Process is focused on breaking the cycle of generational poverty. The Bridges Out of Poverty constructs are based on the research of Dr. Ruby Payne, Philip DeVol, and Terie Dreussi-Smith as outlined in their book of the same title. Key tenets of the Bridges Out of Poverty work include:

- Recognizing the four causes of generational poverty
- Understanding the hidden rules that create barriers for those in poverty to successfully emerge
- Identifying critical resource gaps that need to be addressed in order for individuals to improve life outcomes

"Today—more than ever—we need leaders who can unite the diverse parts of our communities. When people from diverse places and sectors come together, the result is not only synergistic but also symphonic. Bridges Out of Poverty is the key! It provides a lens for building win-win partnerships with business, education, government, healthcare, the social sector, and faith-based groups to transform the lives of individuals, organizations, and communities."

-Mike Saccocio, Executive Director,
City Mission, Schenectady, New York

"When we set the goal of reducing poverty by 50% in the Omaha metro area, Bridges Out of Poverty was the obvious choice. Bridges and Getting Ahead are holistic and empower the individual to improve their situation and trajectory."

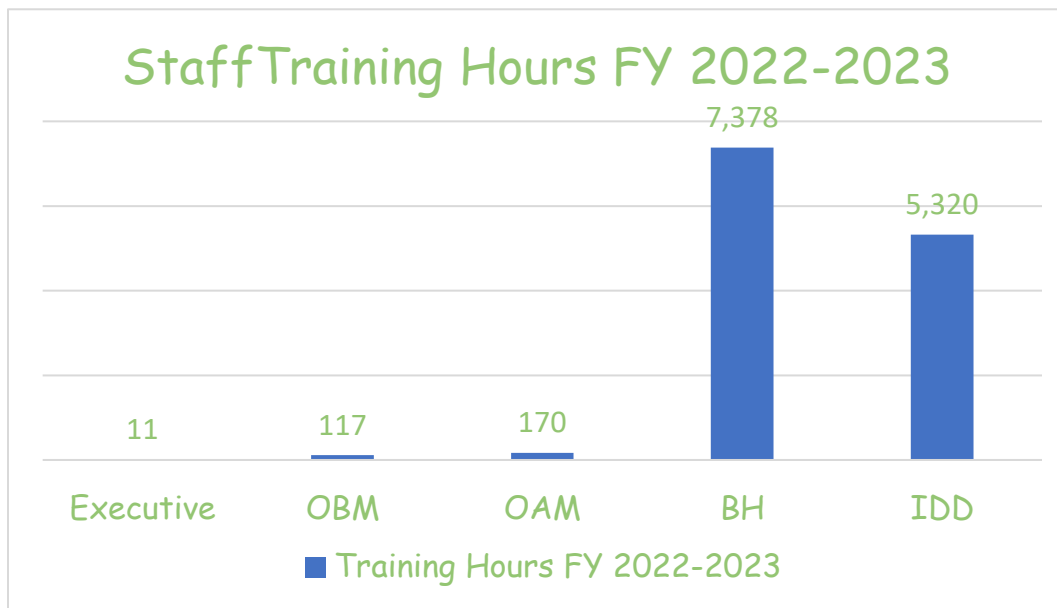
-Roger Howard,
CPA, Volunteer CEO,
Omaha Bridges Out
of Poverty, Omaha,
Nebraska



WCSI STAFF IS TRAINED TO PROVIDE THESE ADDITIONAL TRAININGS:



OBM: Office of Business Management OAM: Office of Administrative Management



Office Of Administrative Management Quality and Compliance Department

Active working relationship and partnership with Programs/Departments within the agency to promote integrity, compliance, and accountability.



Quality Compliance Unit: What We Do

- ✓ Incident management, review, and reporting.
- ✓ Hotline/Complaint review and reporting.
- ✓ External and Internal audit review.
- ✓ Agency compliance education.
- ✓ Regulation and process review.
- ✓ Oversight of Compliance Committee.
- ✓ Data collection and analysis of compliance and quality trends.
- ✓ Defining action plans and improving agency processes.
- ✓ Client Satisfaction review and analysis.
- ✓ New Employee Orientation/education/awareness.
- ✓ Measurable Outcomes – data analysis/identify trends to support Program.
- ✓ Compliance Committee.



WCSI Compliance Officers:

Lynnette A. Emerick, Chief Executive Officer
Mag Hurst, Chief Administrative Officer
James Fey, Chief Financial Officer

Office of Administrative Management Client Records Unit: What We Do

- ✓ Maintaining the integrity of the client record.
- ✓ Process client records requests.
- ✓ HIPAA breach reviews and reporting.
- ✓ NEO and HIPAA agency education/awareness.
- ✓ Subpoenas/Order of Court requests.
- ✓ Client Records Help Desk requests.
- ✓ Client Records spot audits and programmatic reporting.
- ✓ Oversees County access to shared records.
- ✓ Responsible for the infrastructure of the OnBASE system.
- ✓ Creates OnBASE document types, keyword strings, filing, security, roles, and scopes.
- ✓ Creates custom queries for Audit User groups.
- ✓ Creates custom queries for to support the Program in electronic tracking of systems.



GRANTS *Space*

WCSI actively seeks grant opportunities to provide enhanced services to the individuals we serve and to improve the way we practice.

Grants awarded in FY 2022 – 2023

- ✓ \$160,000 from Richard K. Mellon Foundation for two Student Assistance Program Liaison positions for the SAP Program.
- ✓ Awarded up to \$150,000 from Office of Developmental Programs- American Rescue Plan Act (ARPA) for technology needs.
- ✓ \$5000 from Catholic Charities for safety items for EI consumers.
- ✓ \$5000 from PA Developmental Disabilities Council for an emergency preparedness event held during the summer of 2023.
- ✓ \$2500 from Snee-Reinhardt Charitable Foundation for vacuum cleaners for IDD consumers.



BASE SERVICE UNIT CHANGES AS OF JULY 1, 2023

For the past 28 years, WCSI has had the privilege to serve as the Base Service Unit for Westmoreland County, as the entry point to Behavioral Health Services. We embrace the innovative concept of the Human Services Director and Westmoreland County Behavioral Health and Developmental Services (BH/DS) as they begin their initiative of a “no wrong door approach” for all Human Services in Westmoreland County.

We are committed to working collaboratively with BH/DS, to assist in this transition. WCSI continued to support entry into Behavioral Health Services until June 30, 2023, to ensure seamless assistance to those who are in need of these services.

WCSI staff reached out to all Administrative Case Management clients to discuss their options of:

1. Moving to a Targeted Case Management level of service.
2. Closing Administrative Case Management Services.
3. Remaining open to the Base Service Unit when it moves to the county office if they have county funded services.

We wish to extend our thanks to the Administrative Case Management clients who partnered and trusted WCSI for the past 28 years. This will be a change for you, but we want it to be a positive one.

Remember your personal recovery is the primary focus for all of us.

**STAY TUNED FOR
MORE TO COME
FROM WCSI AND
OUR DEDICATED
STAFF AS WE
EMBRACE NEW
OPPORTUNITIES
TO SERVE YOU**





Fiscal Year 2022 – 2023 was jam-packed with moving activities.

Some highlights include:

- ✓ July – December 2022: A lot of work was done touring potential office spaces, finding a construction management firm, and negotiating a lease.
- ✓ January 3, 2023: Lease was signed making 134 Industrial Park Road, Greensburg WCSI's newest office building!
- ✓ February 15, 2023: Occupancy Permit was issued.
- ✓ March 1, 2023: Construction contract was ratified/signed by the Board of Directors.
- ✓ March 9, 2023: OMHSAS walk-through.
- ✓ March 13 – March 16, 2023: Provided building tours to WCSI employees.
- ✓ May 1, 2023: IDD Division began working out of our new building!
- ✓ May 15, 2023: Construction began!
- ✓ July 1, 2023: TCM and CPS began working out of our new building!

**Welcome to WCSI's newest location: 134 Industrial Park Road,
Greensburg, PA 15601**



All phone numbers and email addresses remain unchanged.

WCSI STILL HAS OFFICE LOCATIONS AT:

*766 EAST PITTSBURGH STREET, GREENSBURG,
PA 15601*

724-837-1808

serving SAP and CFRC Clients and families

and

301 7th STREET, NEW KENSINGTON, PA 15068

724-334-1774

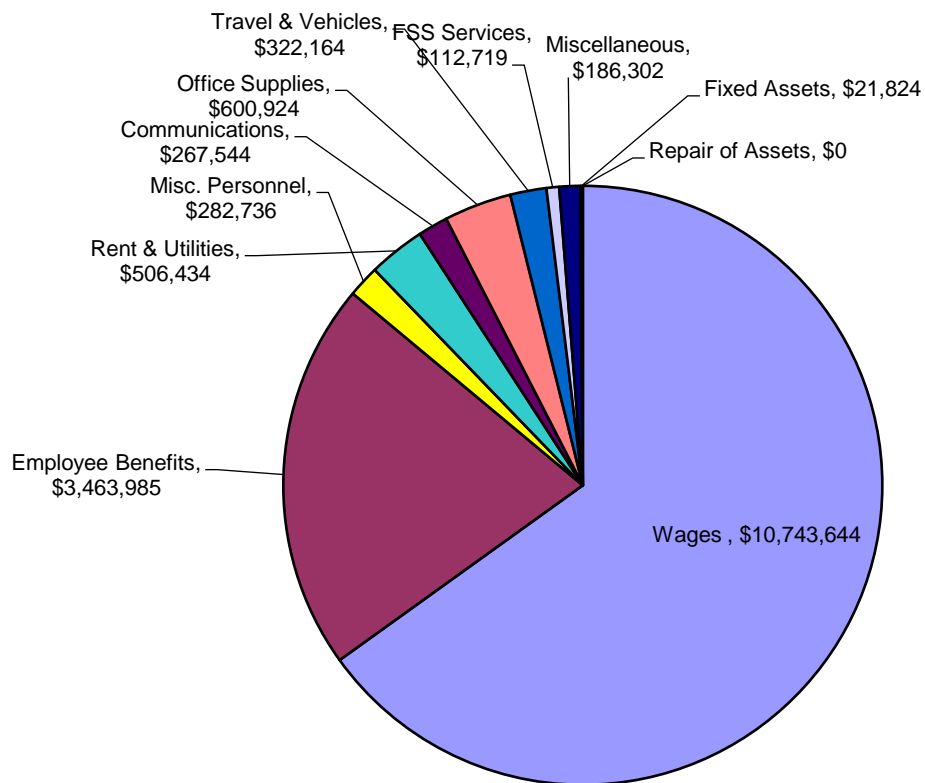
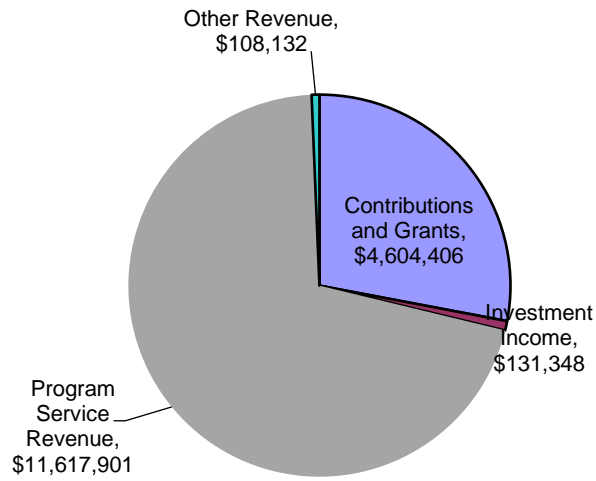
serving New Kensington and surrounding areas

www.wcsi.org

Don't forget to like and follow us on Facebook for more information on valuable resources, community events, and the good work we do!



FY 22-23 Unaudited Revenue/Expenses



BALANCE SHEET

	2022-2023	2021-2022
	<i>Unaudited</i>	
Cash and Cash Equivalents	5,294,463	7,521,170
Certificate(s) of Deposit	2,185,961	971,469
Accounts Receivable:		
Medical Assistance	736,625	629,821
Managed Care	280,170	220,391
Employee Receivables	3,927	5,430
Grants Receivable:		
Westmoreland MH/MR Program	867,727	758,913
Prepaid Expenses	104,269	151,409
Deposits on Leased Property	6,192	6,192
Building	211,913	211,913
Fixed Assets less Depreciation	33,880	70,548
	<u>9,725,128</u>	<u>10,547,255</u>
Accounts Payable	109,801	141,267
Payroll Liabilities Payable	341,092	304,600
Other Current Liabilities	-	-
Accrued Expenses	<u>555,562</u>	<u>1,110,074</u>
TOTAL LIABILITIES	1,006,454	1,555,941
Retained Earnings	8,718,674	8,991,314
TOTAL EQUITY	8,718,674	8,991,314
	<u>9,725,128</u>	<u>10,547,255</u>

WCSI Board of Directors

Sherry Anderson, President
Marco Sylvania, Vice President
Richard Caruso, Treasurer
Susan Hois, Secretary
Donald O'Brien
Anthony Waltos
Gary Ciarimboli
David Sivak
Barrie Rohrbacher
Mark DiAndreth
Richard Yaksic
Kathy Wohlgemuth
Shannon Fagan

Message from the Board of Directors

As an active Board of Directors, we are committed to the mission and vision of WCSI. We want to thank our staff, consumers, and the community for their support during this last year. It has been a year of change, but we look forward with anticipation to what we can accomplish as we move into this next phase.

NAVIGATING THE ORGANIZATION

WCSI LEADERSHIP AND THE BOARD OF DIRECTORS



WCSI Senior Leadership

Lynnette A. Emerick, Chief Executive Officer

James Fey, Chief Financial Officer

Magdalene Hurst, Chief Administrative Officer

Beverly Toomey, Intellectual and Developmental Disabilities Division Director (includes Early Intervention Department)

Denise Macerelli, Behavioral Health Division Director

Sandie Craig- Supports Coordination Organization Program Director