

HOW DO I SCHEDULE OR  
CANCEL A WCSI LINK  
TRIP?

Once the referral is completed and the guidelines are reviewed, the client will be able to schedule rides on the LINK.

To schedule or cancel a ride, please call the reservation/cancellation

Hotline\*:

**724-689-1248**

\*Please provide 24 hour advanced notification when cancelling rides.



## WCSI LINK

### WCSI LINK Mission Statement:

We are dedicated to working in partnership with all individuals impacted by intellectual/developmental disabilities and behavioral health challenges through their connection to essential services, personal empowerment and promotion of wellness.

The WCSI LINK will provide free transportation to clients, allowing access to community resources which provide opportunities to foster independence and promote personal growth.



### RESERVATION/CANCELLATION

#### HOTLINE:

**(724) 689-1248**

*Westmoreland Casemanagement and Supports, Inc.*

*A family focused, community based system of care  
Teamwork, Quality, and Service*

## WHY DID WCSI CREATE THE WCSI LINK?

The WCSI LINK was developed because there are hundreds of WCSI clients who do not have the resources or ability to access community resources. We hope that, with the creation of the WCSI LINK, we can provide a temporary alternative solution and assist individuals in living a healthier and happier life while on their way to recovery.



## WHAT IS THE WCSI LINK?

The WCSI LINK is a program provided by Westmoreland Case-management and Supports, Inc. to assist individuals in accessing resources in the community such as:

- \* Grocery shopping
- \* Visiting local food pantries
- \* Visiting local thrift stores
- \* Completing additional activities of daily living as needed
- \* Accessing local community events and activities

## WHO CAN RIDE THE WCSI LINK?

All WCSI clients are eligible to ride the WCSI LINK; however, those under 18 must be accompanied by a parent or guardian.

A WCSI employee must complete a referral and review WCSI LINK Guidelines prior to a client utilizing the service.

Adult riders may be accompanied by minor children if need be. Car seats and booster seats can be provided upon request.

## WHERE DOES THE WCSI LINK GO?

The WCSI LINK serves all of Westmoreland County.

The WCSI LINK has divided the county into areas to ensure that all eligible participants are able to access this service, despite their location. Trips are scheduled to provide service to each area.

